# ACTION TAKEN REPORT ON FEEDBACK Session 2015-16



**Internal Quality Assurance Cell** 

## STUDENT FEEDBACK ACTION TAKEN REPORT 2015-16

After taking feedback from students certain points were discussed and solutions were provided for them.

S.No	Particulars	Action taken
1	Awareness about T&P department & NCC & NSS	Training & Placement department was instructed to take presentations/Sessions department wise.
2	Wi-fi network should be open, and Signal is weak.	IT department was instructed to check the signals on daily basis and resolve the matter at earliest.
3	Problem of ID card & Transport card issuance	University Student Coordinator was instructed to compile the data and make available ID cards and Transport Card to the students at earliest.
4	Room allocation should be done course wise.	The matter was discussed with higher authorities and finalized that it is not possible to allocate rooms in hostel course wise.
5	Gym needs more equipment in new boys hostel.	Gym trainer was asked to provide the list of equipment after meeting with students to the purchase department.
6	Problem of soap in toilets	Instructed the house keeping department to look into the matter and provide hand wash wherever required.
7	Problem of Quality and quantity of food in mess	Manager Administration was instructed to constitute Committee for regular checking of food in mess.
8	Cleaning of hostel	Housekeeping department was instructed to depute staffs in 2 shifts for hostel cleaning.
9	Space for reading in library some times	Library department was asked for providing More chairs in library
10	Water is clean but not cold in new building.	Administration department was instructed for regular inspection of Chiller plant and resolve the issue at earliest if any.
11	Library staff take more time to issue library card	Notice was issued to library department for fast perusal of process.
12	Buses reaches early on stop near DRM office and seats not available.	Transport Incharge was instructed to look into the matter and check the timings as well the availability of seats. Take input from bus incharges.
13	Cleanliness of New Building & Cafeteria	Housekeeping department was instructed to look in to the matter and ensure the cleanliness of cafeteria.
14	Cleaning of buses, windows are noisy. Bus no. 1,2,3 are dirty	Transport Incharge was instructed to look into the overall matter and ensure the proper cleaning and maintenance of buses.

15	Shop for cloth ironing	Manager Administration was instructed to provide space in each hostel for laundry man.
16	University timing is more	The matter was discussed with HAA and Higher authorities and finalized that it is not possible to reduce university timing.
17	In BBA class Complains about few faculty members.	Matter was discussed with HAA and asked him to counsel the faculties.
18	Wi fi doesn't work inside room in boys hostel new	IT department was asked for Regular checking. Report is to be submitted in Registrar office.
19	Soft skill classes on Saturday.	Matter Discussed was discussed HAA and asked him to provide soft skill classes on Saturdays through soft skill trainer.
20	Issue related to no. of book issue in library.	The matter was discussed with library department and finalized that it is not possible to issue more than 2 books at a time.
21	Sports Coach is required	Requirement regarding the games were taken from students during meeting and HR department was requested to appoint the person.
22	Blazer not issued	University student coordinator was instructed to look into the matter and resolve the problem of students.
23	Hostel warden doesn't permit to stay in case of health issue in girls hostel	Discussed the matter with Hostel Warden and instructed her to have words with parents and HOD and allow the students in case of medical emergency.
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Raipur 490

### FACULTY FEEDBACK ACTION TAKEN REPORT 2015-16

#### Faculty Feedback Action Taken Report 2015-2016

Based on the curriculum evaluation by teachers the following actions were taken.

- 1. More than 80 % of the teachers are under the opinion that the syllabus is suitable to the course and agreed with the opinion that the syllabus is need based. It is recommended to the board of studies members to make the necessary changes in the syllabi.
- 2. Majority of teachers are agreeing that the syllabi are well defined and clear to teachers and students, and the course content is followed by corresponding reference material.
- 3. Some of the teachers have the opinion that sufficient numbers of prescribed books were not available in the library. The faculties are advised to give list of books to HOD for purchasing more books for the library.
- 4. Each department has a department library in addition to the central library. Majority have the opinion that the books listed as reference materials were relevant updated and appropriate.
- 5. Around 90 % of the teachers are strongly agreed that the test and examinations were conducted well in time.
- 6. Faculties have no freedom to propose, modify or suggest new topics in the syllabus. But they give their suggestions to the board of studies members during the syllabus revision time.
- 7. The university is giving provision to the faculties to attend refresher courses, orientation programmes and they can join in faculty improvement programmes.
- 8. As per the university regulations every teacher has to attend certain number of refresher and orientation programmes.



### EMPLOYER FEEDBACK ACTION TAKEN REPORT 2015-16

#### **ACTION TAKEN POST EMPLOYER'S FEEDBACKS: -**

- 1. Increased number of Sales and Marketing opportunities via internships and trainings.
- 2. Go-Getter Attitude and motivational sessions were introduced in Student's Course Curriculum for improvements.
- 3. New skill development classes were imparted for the students.
- 4. Career- Orientation and guest lectures were increased to improve vision and goals statements of the students.
- 5. The HoDs were instructed to focus more on weak students for their progress and share the report and also Faculty Members were advised to be in harmony with training & placement cell of new trainings session required by their respective departments.

### ALUMNI FEEDBACK ACTION TAKEN REPORT 2015-16

### **Overall Feedback Analysis:**

The Graph was obtained from alumni input on the quality of education they received and the level of preparation they had at University. It was also to assess the quality of the academic program.

The chart shows the chart shows the percentage of respondents according to the following Questions:-

- 1) Academic Ambience.
- 2) Infrastructure Facilities.
- 3) Library.
- 4) Faculty Teaching Learning Methods.
- 5) Placement Assistance.
- 6) Extracurricular & Co-curricular activities.
- 7) Counseling.

Alumni rated from 65% to 80% Excellent, from 20% to 22% rated Very Good, from 3%-to 10% rated Good, from 0% to 5% rated Average, from 0% to 5% rated Poor.

#### **Action Taken Report**

The University has taken sets to enhance participation of alumni in college activities and events.

- > The University contemplating to avail assistance of alumni in annual gathering and other activities.
- > The University has installed RO water system with alumni contribution.
- ➤ The University provided WI-FI connectivity in the campus.
- > The Central library is updated by purchasing new books and Decided to conduct extra experiments for the courses during laboratory hours and plan more industry visits.
- > Prepared a plan to conduct lectures beyond the syllabus to cover recent trends in the Industry.
- > Add-on programmes on computer languages and advanced technologies are introduced in the courses.
- > Faculty and student participation in research activities has increased.
- > For placement Internships were fructified for students with corporate big wigs to develop their Practical skills, workplace experience and greater knowledge of that industry.