# ACTION TAKEN REPORT ON FEEDBACK Session 2016-17



**Internal Quality Assurance Cell** 

## STUDENT FEEDBACK ACTION TAKEN REPORT 2016-17

After taking feedback from students certain points were discussed and solutions were provided for them.

S. No	Particulars	Action Taken
1.	Allocation of Advance English to Northeast student Ms. Baby Kurmi	HAA was asked to allot the subject and university student coordinator was instructed to take the feedback from student after a week.
2.	Problem of Rash Driving (Some times) by driver (Birgaon)	Transport Incharge was instructed to issue warning letter to driver.
3.	Problem of timing of buses at stop ( D R M office)	Transport Incharge was instructed to change the timings and inform all students.
4.	About the problem of seat in bus ( Mathpurena)	Transport Incharge was instructed to ask student to board in Bus No-2.
5.	Bus Stop is too far from stoppage (Bharat mata chowk)	Transport Incharge was instructed to check the location and report the same to higher authority for proper solution.
6.	Sports Facility for girls in evening	For requirement of any sports material student were asked to contact sports incharge. His contact no. was shared with all students. University student coordinator & IQAC members was instructed to inform all students while taking feedbacks and all hostel wardens was asked to inform the students. Chancellor Sir instructed sports incharge for active participation by students in evening for sports.
7.	Problem of clean and cold drinking water	Due to rainy season the chiller plant was off.  After that they get on and students were getting cold water. We have to check regularly the availability of Cold water. Administration department was instructed to take help of staff to check the water supply.

8.	Problem of Clean Toilets	Administration department was instructed to
J.		ensure the cleanliness of all Washrooms. HAA
		was asked to constitute a team and check
		randomly and report for the same to higher
		authorities.
		autionies.
9.	Problem of Quality and quantity of food	Chancellor sir Instructed Manager
	in mess	Administration to send the food to girls
		hostel(Sector) first and also instructed that the
		hostel warden must be present during
		breakfast, lunch & dinner timing and report
		should be submitted on daily basis about the
		quality and quantity of food. Chancellor Sir has
		also revised the quantity of few items in
		breakfast. The list was made available after
		approval of management.
10	Problem of Wi-Fi facility (Password not	Chancellor sir instructed to provide the login ID
	provided)	and password to students while addressing
		into classes. Also the contact no. of concerned
		must be shared to get password from IT
		department.
11.	Non Availability of Buses for regular	Chancellor sir has instructed Manager
	outing of hostellers.	Administration to provide buses on all Sundays
		the bus will start back at 5.30 pm from city
		office. In case any student want outing on
		Saturdays, gate pass must be issued to them
		after getting approval from their parents.
12.	Non Working of ATM	Chancellor instructed that Accounts manager
		will approach to other banks for ATM facility
		inside the campus.
10		
13.	Requirement for Variety of authors in	Chancellor sir Instructed to collect list of books
	library	from student and put it to the committee for
		procurement process.
14.	The Complaint of Ms. Komal Gupta and	Chancellor Sir Instructed HAA to have
	Ms. Sana Tak by students	counseling session for those faculties.
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	•	W. ANGELES

#### Some more Points were discussed:-

- Chancellor Sir advised Manager Administration that one person must be there at reception after 5:00PM.
- Transport Incharge was instructed to mail on daily basis the report of buses coming to campus to all authorities.
- Wardens must ensure that the no student shall remain in the hostel after 9:00AM. Switch
  off the lights from single point during college hours.
- Provision for Common Wash room at ground floor for visitors in girl's hostel.
- Sports officer demanded more space for storing sports material chancellor sir instructed
   Manager Administration to provide the same.
- Girls were demanding for warm water for drinking purpose, Chancellor Sir instructed
   Manager Administration to provide more electric kettles in girls hostel.



### FACULTY FEEDBACK ACTION TAKEN REPORT 2016-17

### ACTION TAKEN REPORT CURRICULUM EVALUATION BY TEACHERS 2016-2017

Based on the curriculum evaluation by teachers the following actions were taken.

- 1. More than 85% of the teachers are under the opinion that the syllabus is suitable to the course and agreed with the opinion that the syllabus is need based. Few faculties were neither agree nor disagree with the statement. It is recommended to the board of studies members to make the necessary changes in the syllabus.
- 2. 93 % of teachers were agreed that the syllabi were well defined and clear to teachers and students, and the course content is followed by corresponding reference material.
- 3. Less than 7% of the teachers have the opinion that sufficient numbers of prescribed books were not available in the library. The committee had decided to purchase more books to the library.
- 4. Each department has a department library in addition to the central library. Majority have the opinion that the books listed as reference materials were relevant updated and appropriate.
- 5. About 95% of the teachers are strongly agreed that the test and examinations are conducted well in time.
- 6. Majority of the faculties could not able to cover the syllabi properly in time since the number of working days for one semester is less. It is recommended to the board of studies to modify the syllabus according to the present scenario.
- 7. Faculties had no freedom to propose, modify or suggest new topics in the syllabus. But they can give their suggestions to the board of studies members during the syllabus revision time.
- 8. About 15% of the teachers have the opinion that the university is not providing adequate funding and support to faculty members for upgrading their skills and qualifications. The university is giving provision to the faculties to attend refresher courses, orientation programmes and they can join in faculty improvement programmes.

9. As per the university regulations every teacher has to attend certain number of refresher and orientation programmes.

### EMPLOYER FEEDBACK ACTION TAKEN REPORT 2016-17

#### **ACTION TAKEN POST EMPLOYER'S FEEDBACKS: -**

- 1. Increased the band width of Soft Skills Classes for all the students.
- 2. Personality Development Class were focused to improve the key employability Skills of the students.
- Visual Audio aids for teaching the students were closely monitored by the Students Development
   Wing and intervened where ever necessary for improvement.
- 4. Employers were spoken to by the Teachers to avoid any hassles with students.
- 5. The HoDs were instructed to focus more on weak students for their progress and share the report.



### ALUMNI FEEDBACK ACTION TAKEN REPORT 2016-17

#### **Overall Feedback Analysis:**

The Graph was obtained from alumni input on the quality of education they received and the level of preparation they had at University. It was also to assess the quality of the academic program.

The chart shows the chart shows the percentage of respondents according to the following Questions:-

- 1) How do you find the relevance of the curriculum of your degree in relevance with higher studies?
- 2) How do you find the relevance of the curriculum of your degree with respect to your current job?
- 3) How do you find the relevance of the curriculum of your degree with respect to your ability to link theory to practice?
- 4) How do you find the relevance of the curriculum of your degree with respect to your IT knowledge?

Alumni rated from 60% to 65% Excellent, from 22% to 25% rated Very Good, from 6%-to 9% rated Good, from 6% to 8% rated Average, 0% rated Poor.

#### **Action Taken Report**

The University has taken sets to enhance participation of alumni in college activities and events.

- Focus more on inter-disciplinary Inter departmental research initiatives was activities of many courses. Encouraged
- Suggestions by the alumni were considered suggestions to revamp the curriculum and they were included
  in important to cater to the needs of the job market
- Prestigious alumina were invited to give motivational talks to the students
- Employability skills may be improved and various vocational and skill training programs by the Faculty of Community Education and Entrepreneurship Development.