

STUDENT FEEDBACK REPORT

2016-17



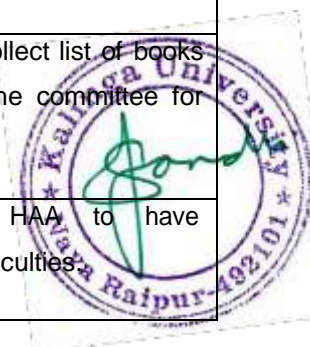
Student Feedback Action Taken Report 2016 -17

After taking feedback from students certain points were discussed and solutions were provided for them.

S. No	Particulars	Action Taken
1.	Allocation of Advance English to Northeast student Ms. Baby Kurmi	HAA was asked to allot the subject and university student coordinator was instructed to take the feedback from student after a week.
2.	Problem of Rash Driving (Some times) by driver (Birgaon)	Transport Incharge was instructed to issue warning letter to driver.
3.	Problem of timing of buses at stop (D R M office)	Transport Incharge was instructed to change the timings and inform all students.
4.	About the problem of seat in bus (Mathpurena)	Transport Incharge was instructed to ask student to board in Bus No-2.
5.	Bus Stop is too far from stoppage (Bharat mata chowk)	Transport Incharge was instructed to check the location and report the same to higher authority for proper solution.
6.	Sports Facility for girls in evening	For requirement of any sports material student were asked to contact sports incharge. His contact no. was shared with all students. University student coordinator & IQAC members was instructed to inform all students while taking feedbacks and all hostel wardens was asked to inform the students. Chancellor Sir instructed sports incharge for active participation by students in evening for sports.
7.	Problem of clean and cold drinking water	Due to rainy season the chiller plant was off. After that they get on and students were getting cold water. We have to check regularly the availability of Cold water. Administration department was instructed to take help of staff to check the water supply.



8.	Problem of Clean Toilets	Administration department was instructed to ensure the cleanliness of all Washrooms. HAA was asked to constitute a team and check randomly and report for the same to higher authorities.
9.	Problem of Quality and quantity of food in mess	Chancellor sir Instructed Manager Administration to send the food to girls hostel(Sector) first and also instructed that the hostel warden must be present during breakfast, lunch & dinner timing and report should be submitted on daily basis about the quality and quantity of food. Chancellor Sir has also revised the quantity of few items in breakfast. The list was made available after approval of management.
10	Problem of Wi-Fi facility (Password not provided)	Chancellor sir instructed to provide the login ID and password to students while addressing into classes. Also the contact no. of concerned must be shared to get password from IT department.
11.	Non Availability of Buses for regular outing of hostellers.	Chancellor sir has instructed Manager Administration to provide buses on all Sundays the bus will start back at 5.30 pm from city office. In case any student want outing on Saturdays, gate pass must be issued to them after getting approval from their parents.
12.	Non Working of ATM	Chancellor instructed that Accounts manager will approach to other banks for ATM facility inside the campus.
13.	Requirement for Variety of authors in library	Chancellor sir Instructed to collect list of books from student and put it to the committee for procurement process.
14.	The Complaint of Ms. Komal Gupta and Ms. Sana Tak by students	Chancellor Sir Instructed HAA to have counseling session for those faculties



Some more Points were discussed:-

- Chancellor Sir advised Manager Administration that one person must be there at reception after 5:00PM.
- Transport Incharge was instructed to mail on daily basis the report of buses coming to campus to all authorities.
- Wardens must ensure that the no student shall remain in the hostel after 9:00AM. Switch off the lights from single point during college hours. .
- Provision for Common Wash room at ground floor for visitors in girl's hostel.
- Sports officer demanded more space for storing sports material chancellor sir instructed Manager Administration to provide the same.
- Girls were demanding for warm water for drinking purpose, Chancellor Sir instructed Manager Administration to provide more electric kettles in girls hostel.

